# Vancouver Island West School District 84





# **SECTION M**

# MUSCULOSKELETAL INJURY PREVENTION (MSIP) PROGRAM

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#### **REFERENCES**

- How to Make Your Computer Workstation Fit You See SD84 Health and Safety Website, Section M
- Preventing Musculoskeletal Injury (MSI) A Guide for Employers and Joint Committees As above, Section M
- Understanding the Risks of Musculoskeletal Injury (MSI) See SD84 Health and Safety Website, Section M

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# Vancouver Island West School District 84

### **OCCUPATIONAL HEALTH & SAFETY PROGRAM**

# **SECTION M**

# MUSCULOSKELETAL INJURY (MSI) PREVENTION PROGRAM

# **INTRODUCTION**

Some tasks performed at School District 84 – such as lifting, reaching and repeating the same movements – can strain our bodies. In some situations, these tasks can result in an injury to the muscles, tendons, ligaments, nerves, blood vessels, and joints of the neck, shoulders, arms, wrists, legs, and back. This type of injury is called a musculoskeletal injury, or MSI.

MSI is a common type of injury in all our schools. MSI claims resulting from overexertion and repetitive motion accidents account for about one-third of claims accepted by WorkSafeBC. In some districts, this proportion is much higher.

The Occupational Health and Safety Regulation [4.49(a) to (e)] lists specific requirements to help us prevent MSI. The section provides guidance to help Schools and Operations, Joint Health & Safety Committees and Representatives, and Employer representatives implement an effective strategy to prevent MSI in the District. This section includes information that will help to:

- Identify factors that place workers at risk for MSI;
- · Understand the steps in preventing MSI;
- · Understand how control measures can reduce the risk of MSI;
- Investigate injuries and signs or symptoms of MSI.

#### **RISK FACTORS**

The factors that contribute to the risk of MSI are called risk factors. A risk factor is something that may cause or contribute to an injury. Two or more risk factors can be present at one time, increasing the risk of injury.

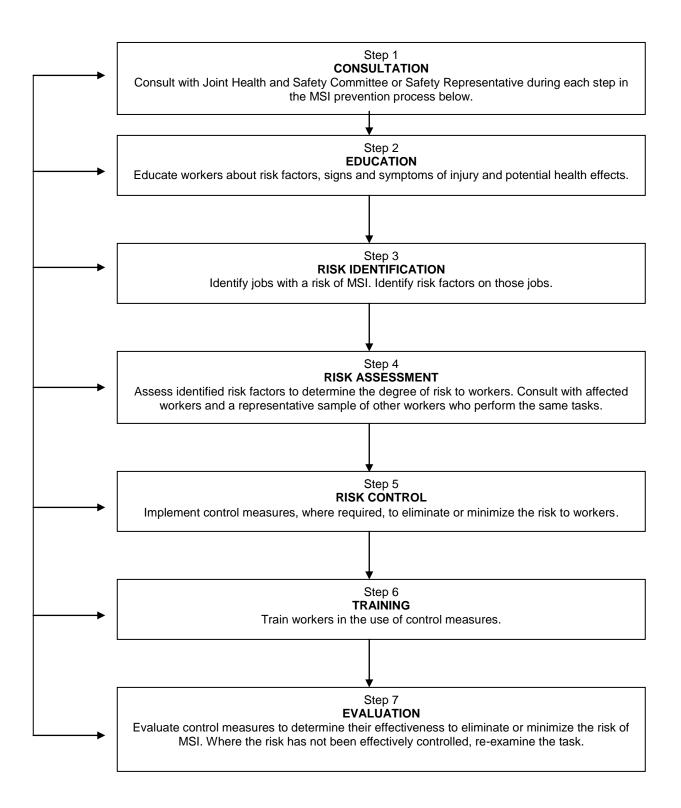
The Occupational Health and Safety Regulation requires management to consider a number of factors when identifying and assessing the risk of MSI. The primary risk factors for MSI are the physical demands of a task, including force, repetition, work posture, and local contact stress.

For a description of these risk factors, along with illustrations and examples, see the WSBC publication Understanding the Risks of Musculoskeletal Injury (MSI): An Educational Guide for Workers on Sprains, Strains, and Other MSIs. The publication also looks at factors that influence the physical demands, such as layout of the workplace and the organization of work tasks. In addition, this booklet provides information on the signs and symptoms of MSI and the potential health effects of these injuries. The booklet is available on the District's OH&S website under Section M.

The mere presence of MSI risk factors may not in itself result in an injury. It depends on the extent of exposure; for example, how great the force is and how long the worker is exposed to the risk.

Developing an MSI can also depend on individual characteristics that vary from worker to worker (such as height, gender and the body's ability to deal with the risk factors). In addition, activities outside the workplace can result in exposure to the risk factors for MSI.

#### STEPS IN THE MSI PREVENTION PROCESS



#### **RISK IDENTIFICATION**

School District 84 is required to identify factors in the workplace that may expose workers to a risk of MSI. This doesn't mean that you have to identify risk factors for *every* job at your workplace, just for jobs in which there is reasonable expectation of a risk of MSI. Risk identification should be conducted by people who understand both the work process and the risk factors and who have some education and training in the principles of risk assessment.

Since it is not practical to identify MSI risk factors associated with all jobs at one time, a reasonable approach is to prepare a list of jobs in order of decreasing risk and establish a plan in order of priority. To determine which jobs are at a higher risk for MSI and should be given priority, you might examine first aid records and claims history for MSI and other relevant information.

The jobs of workers who have already had an MSI or have signs or symptoms of MSI will likely have a higher risk of MSI. Therefore, priority for risk identification should be given to jobs in the following situations:

- A worker has already had a work-related MSI claim
- A worker has been injured and reports to first aid with an MSI
- A worker has reported signs or symptoms of MSI

Risk identification should also take place *before* any problems or injuries are reported so that risk factors can be eliminated or minimized and injuries prevented. To set priorities for preventive risk identification, you might, for example, interview workers, take a survey or observe workers on the job. In addition, early risk identification can help prevent injuries in the following situations:

- A worker or Principal observes high exposures to risk factors in a job for example, during workplace inspections and observations of current work methods.
- A new job is introduced or a process changed.

After identifying particular jobs that pose a higher risk of MSI to workers, the District needs to identify the MSI factors that contribute to the risk for each of those jobs. There are several tools (such as checklists and worksheets) available. Tools to help identify jobs or tasks incorporating exposures that pose a risk of MSI can be found within this Program to help identify risk factors that require further investigation to assess the risk to workers. Some of these tools take duration and magnitude into account along with the risk factors to help you establish priorities.

Other methods can be used to identify risk factors as long as they include the risk factors listed in the Occupational Health and Safety Regulation (4.49):

#### 4.49 Risk factors

The following factors must be considered, where applicable, in the identification and assessment of the risk of MSI:

- (a) the physical demands of work activities, including
  - (i) force required,
  - (ii) repetition,
  - (iii) duration,
  - (iv) work postures, and
  - (v) local contact stresses;
- (b) aspects of the layout and condition of the workplace or workstation, including
  - (i) working reaches,
  - (ii) working heights,
  - (iii) seating, and
  - (iv) floor surfaces;
- (c) the characteristics of objects handled, including
  - (i) size and shape,
  - (ii) load condition and weight distribution, and
  - (iii) container, tool and equipment handles;
- (d) the environmental conditions, including cold temperature;

- (e) the following characteristics of the organization of work:
  - (i) work-recovery cycles;
  - (ii) task variability;
  - (iii) work rate.

If the risk identification step reveals an obvious and effective risk control that will eliminate or minimize the risk to workers, you do not need to conduct a separate risk assessment before implementing controls. For example, if an Administrative Assistant twists her neck to view the computer monitor (which has been placed to one side), the employer may decide to alter the counter so there is room for the monitor to be placed directly in front of the worker. This control measure can be implemented without first assessing how long the worker is in that posture or how severe it is.

#### **RISK ASSESSMENT**

School District 84 must assess the degree of risk (high, moderate or low) to the workers in those jobs or tasks where exposure to risk factors has been identified. Risk assessment will help you decide which risk factors pose a risk of injury to workers and are therefore important to control.

For example, you may have identified an awkward stooping posture when a worker reaches to perform a task. During the risk assessment, you may find out that the worker does this task only occasionally or for a very short period of time during the day. There may be exposures to other factors (such as high force and repetition) associated with other tasks the worker performs for longer durations. In this example, force and repetition pose a greater risk and need control measures more urgently.

During risk assessment, management must consult with workers who have signs or symptoms of MSI and with a representative sample of workers who perform the tasks being assessed. The sample should include workers who represent a range of characteristics such as gender, age and height. Some situations, however, may not require a specific risk assessment. If the risk control is obvious and effective, risk identification can lead directly to risk control. In such situations, you should consult with workers at the risk identification stage.

Risk assessment should be performed by people who understand the work process, the MSI risk factors and the principles of risk assessment and control. The basic principles of risk assessment involve looking at the *extent of exposure* to assess how great the risk is. Extent of exposure includes magnitude (how much), duration (how long), and frequency (how often, how fast).

To take extent of exposure into account, consider questions such as the following:

- What is the magnitude of the exposure? For example, how much force is needed or how severe is the awkward posture?
- How long (total time) is the worker exposed to the risk? For example, is the worker exposed to the risk for a full shift or for two hours?
- How frequently is the worker exposed to the risk? For example, is the task repeated many times each shift or does it occur only occasionally?

A risk assessment should also consider the following:

- What is the combined effect of all the identified risk factors? For example, lifting heavy objects from the floor to a height above the shoulders several times a minute poses a greater risk than lifting the same objects between the knee and waist level infrequently.
- What body part is most likely to be affected? For example, when a person is working overhead, the shoulders and neck may be affected.

If risk identification revealed exposure to risk factors that should be assessed, it may be more efficient to conduct risk assessment immediately following identification. In this way, the person doing the identification can use information already gathered, ask questions, and observe workers to assess whether the exposure is significant enough or frequent enough to require risk controls.

Risk assessment tools are available in **APPENDIX 1**. These will help you assess the degree of risk (high, moderate, or low), determine where controls are needed, and establish priorities for implementing controls to prevent MSI.

# **RISK CONTROLS**

If risk controls are needed, the next step is to look at options. The District must eliminate the risk of MSI, or, if that is not practicable, must minimize the risk. You should implement the risk controls selected without undue delay. If there will be a delay in implementing permanent controls, interim controls must be implemented without delay.

First consider engineering or administrative controls that *eliminate* the risk to workers. If this is not practicable, introduce controls that *minimize* the risk. Personal protective equipment can be used only if engineering or administrative controls are not applicable.

- Engineering controls are the arrangement, design or alteration of the physical work environment, equipment or materials. For example, a backpack vacuum is an engineering control that Custodians can use to reduce the risk of MSI when moving from room to room.
- Administrative controls include the use and scheduling of resources and staffing to improve how the work is
  organized and performed. For example, limiting the hours a Painter spends at a task is an administrative control
  that can reduce the amount of repetitive motion.
- Personal protective equipment and clothing may be used as a control if other controls are not practicable, or in addition to other controls. For example, workers may wear vibration-dampening gloves while using a chainsaw or wear knee pads while working on their knees to install flooring.

Some control measures will eliminate the exposure to the risk factor. Where that is not possible, the control measures should result in the extent of exposure being reduced in at least one of the following ways.

#### Reduced Magnitude of Exposure

Controls that reduce the magnitude of exposure involve, for example, reducing the force required or making the work posture more comfortable:

- Use better-designed tools to reduce the effort. For example, use a lighter tool or a suspended tool to reduce the force needed to grip the tool (engineering control).
- Redesign the work station to avoid excessive reaching. For example, change the height of the work surface to reduce the reaching distance and an awkward shoulder posture (engineering control).
- · Modify the work practice. For example, use two people to lift a heavy table instead of one person (administrative control).

#### Reduced Duration of Exposure

Reduced duration of exposure to the risk over the work shift involves reducing the total time the worker is exposed to the risk:

- Use some mechanization to reduce the time spent during the day doing physical tasks(engineering control).
- Rotate jobs to reduce the time spent doing manual handling (administrative control).

#### Reduced Frequency of Exposure

Reduced frequency of exposure to the risk involves reducing the number of times the task is done in a period of time:

- Use partial mechanization to reduce repetition. For example, use power tools for parts of the job and use hand tools only where power tools are not practical (engineering control).
- Combine other tasks with the job to reduce repetition. For example, a Custodian doing intense mopping should take a break to do a different task (administrative control).

# Improved Pattern of Exposure

The pattern of exposure can be improved if the time the worker is exposed to the risk is divided into smaller blocks of time over the work shift. This control can be used where it is not practical to reduce the total duration of time on the task:

 Organize the work so that highly physically demanding tasks are interspersed with less physically demanding tasks. For example, rotate workers so that each worker does the physically demanding task in two blocks of two hours instead of one block of four hours (administrative control).

In addition, to working through the MSI prevention process, management must investigate certain situations involving MSI to determine contributory causes. An investigation must lead to risk controls that eliminate or minimize the risk to the injured worker and prevent an recurrence of similar incidents.

# **TRAINING**

School District 84 will ensure that workers are trained to use the risk control measures. For example, if you provide a Custodian with a riding floor cleaner, the worker must be trained to use the device properly. In addition, where safe work procedures have been implemented to reduce the risk of MSI, workers must be trained and supervised in those procedures. Workers must follow the safe work procedures they have been trained to use and must use any engineering controls and required personal protective equipment and clothing.

# **INVESTIGATING AN MSI**

School District 84 is required to conduct an investigation into the following situations associated with MSI:

- · Where a worker has a work-related MSI requiring medical treatment;
- · Where an incident had the potential to result in a serious MSI.

Unsafe or harmful conditions must also be reported and investigated. For example, if a worker reports persistent signs or symptoms of MSI (such as swelling or tingling), there may be an unsafe work situation that could lead to a serious MSI. The unsafe condition must be investigated.

The focus of these MSI investigations is to:

- · Identify risk factors that likely contributed to the MSI or to the unsafe condition that may result in MSI;
- · Implement controls to prevent the recurrence of similar injuries or to correct the unsafe condition.

To assist with the investigation process, a **General Ergonomic Risk Analysis Checklist** is provided within this Program and will be useful in correlating which risk factors might have contributed to the injury of the specific body part. The checklist can help you focus on the risk factors that may need immediate attention. You will then need to assess each applicable risk factor and eliminate or minimize its impact on the worker.

In the **MSI Risk Investigation Checklist**, each risk factor gives examples of movements or activities. Some of the examples involve more than one risk factor (such as exerting force with a bent wrist). The right side of the checklist shows the following four areas of the body:

- neck, shoulders, upper back;
- lower back:
- · elbows, forearms, hands;
- hips, knees, feet.

First, choose the area of the body you are focusing on. Then look at the corresponding risk factors on the left side of the chart. For example, if you are investigating tasks performed by a worker who is experiencing lower back pain, you should look under the lower back heading. Where there is a circle, investigate the corresponding risk factors and look at the examples of movements and activities. The investigation should result in control measures that eliminate or minimize exposures to these factors.

To use this chart, the person identifying risk factors needs to observe workers, one task at a time. Only some factors from the chart will apply to each task.

# **EVALUATION**

School District 84 will evaluate our control measures to determine how effective they are in eliminating or minimizing the risk of MSI. Some ways to evaluate the controls are:

- Interviewing workers;
- Looking for decreases in the number and severity of signs and symptoms of MSI:
- Observing a reduction in the number of risk factors or in the severity of risk factors;
- Using a checklist or other tool to compare the exposure to risk factors before and after controls are implemented.

If the risk has not been effectively controlled or if new risks have been created, re-examine the task and reconsider which controls may be needed. Additionally, the District needs to evaluate the overall MSI Program at least once a year to make sure it continues to meet the objective of eliminating or minimizing the risks to workers.

# **Ergonomic Program Evaluation Form**

Information used to evaluate the MSIP Program can be gathered from the following sources:

#### Documentation

- Use the MSI Program Evaluation Documentation Checklist to request relevant documents, records and statistics.
- List all existing and missing information.
- Evaluate the information provided. Note content strengths and weaknesses on the Program Evaluation Comments sheet.
- List recommendations for upgrading MSI Program documentation on the MSI Program Recommendations sheets.

#### Questionnaires

- Program and site-specific questionnaires may need to be developed.
- If suitable, distribute questionnaires to a representative number of workers, supervisors, principals and management personnel who have MSIP Program responsibilities.
- It is not necessary for participants to sign their questionnaire.

#### **Interviews**

- Interview a representative number of workers, supervisors, management personnel, joint health and safety committee members or safety reps, etc., about the adequacy and effectiveness of the MSI Program.
- Ask interviewees how the MSI Program can be improved.

#### Interview Techniques

The interviewer(s) must create an atmosphere that allows for complete and open participation by the worker(s). This can be done by:

- · choosing a suitable location and time;
- establishing rapport with the interviewee;
- asking open/non-leading questions rather than closed/leading questions when soliciting comments;
- probing for meaningful precise answers;
- remaining neutral and objective:
- thanking the interviewees for their cooperation.

# **Inspections**

- Whenever possible, observe material handling activities (manual and mechanical).
- Record your observations on the **Inspection Comments** sheet. List strengths and weaknesses observed. Include unsafe acts and conditions (e.g. incorrect lifting, faulty devices, workplace design and environment, work processes and routines).

# Completing and Scoring the Evaluation

Place a check mark ( $\sqrt{}$ ) to indicate "yes", "no" or "N/A" (not applicable) after each question in the **MSI Program Evaluation** report.

Use the **Program Evaluation Comments** sheet to reference specific program questions and to list Program strengths and weaknesses.

Use the **Inspection Comments** sheet to list strengths and weaknesses observed during the inspection.

Specify recommendations for improving the MSI Program effectiveness by completing the MSI Program Recommendations sheet.

An effective MSIP Program usually has the following characteristics:

- 1. The required program elements are sufficiently detailed in writing.
- 2. The program content is technically correct.
- 3. The program is implemented.
- 4. Workers (management and labour) can adequately apply the program.
- 5. The program is enforced.
- 6. The program is periodically evaluated and upgraded as required.

# **CORRECTIVE ACTION PLAN**

Management must ensure that an action plan is developed which includes:

- · the MSIP Program deficiencies to be corrected;
- specific corrective action required to eliminate the deficiencies;
- the person(s) responsible for taking corrective action;
- · a completion date for correcting program deficiencies;
- submission of an action plan to WSBC (when requested by WSBC).

# Follow-Up

The employer or designate must follow-up to ensure that remedial action has been taken to correct program deficiencies.

# **APPENDIX 1**

# RISK FACTOR CHECKLIST (Quick Check)

This is a method of estimating the risk of developing a repetitive strain injury from performing a specific task or job. **Each task** being performed as part of an employee's job is scored separately. If more than one repetitive task is performed, the scores are additive. Employee whose jobs have risk factors exceeding a score of 10 surpass the lower risk threshold and should be considered for further ergonomic study.

Risk Factor	<1 hr	1-4 hr	>4 hr	Cause of Risk Factor	Proposed Solution	Comment
REPETITIVE every few seconds every few minutes	0	1 0	3 1			
LOAD/FORCE (lift) >5-15 lbs >15-30 lbs >30-50 lbs >50 lbs**	0 1 2 3	0 1 2 3	1 2 3 3			
LOAD/FORCE (push/pull) easy moderate heavy	0 0 1	0 1 2	1 2 3			
LOAD/FORCE (carry >10ft) >5-15 lbs >15-30 lbs >30 lbs	0 0 1	0 1 2	1 2 3			
AWKWARD POSTURES: Neck/shoulder: overhead/bend Extended reach Elbow/Forearm: twist Hand/Wrist: bend/pinch Trunk: twist/bend Knee: squat/kneel	0 0 0 0 0	1 1 1 1 1	2 2 2 2 2 2			
USE POWER TOOLS	0	1	2			
CONTACT STRESS	0	1	2			
STATIC LOADING	0	1	2			
ENVIRONMENT: Cold, hot, light/glare, vibration	0	1	2			
CONTINUOUS KEYBOARD USE	0	1	2			
INCENTIVE WORK or NO WORKER CONTROL OVER JOB PACE	0	1	2			
TOTAL SCORE =10 or more						

See 'Help for Checklist' on next page.

# Help for Checklist:

- 1. If a motion such as striking a nail is repeated more than 15 times/minute (on average) over extended periods of time, the risk should be rated as "every few seconds". If the motion is repeated more than 20 times/hour, then the risk should be rated as "every few minutes". Single tasks that are completed in less than two minutes but repeated several times over periods of one or more hours should be considered "repetitive".
- 2. The weight of the object should be determined if possible. Push and pull force is difficult to determine without a strain gauge but can be estimated by asking employees to rate the difficulty of task of a scale of 1-10.

	Е	asy			Moderate			Heavy	
1	2	3	4	5	6	7	8	9	10

- 3. Power tools impart different types of stresses to the body based on the vibration and torque they produce during use.
- 4. Contact stress results from the repeated or sustained contact of a hand, arm or other body part with a solid object or hard surface. This may be due to the use of a poorly designed tool such as pliers or scissors, resting an arm or palm on the edge of a desk, or repeated use of the hand as a hammer.
- 5. Static loading is when the worker sustains the same posture for extended periods of time. For example, jobs that are highly repetitive or require intense concentration.
- 6. Environmental extremes (especially cold) impair muscle and tendon function while continuous whole body vibration from operating equipment or driving fatigues muscle groups.
- 7. Job Pace: determined by pay incentives, machine, or quota paced jobs, etc.

# **RISK ASSESSMENT**

Location:		
Conducted by:		Date:
Overall Risk:		
Hazards	Risk	Corrective Measures
Remen	ber The rules for eliminati	ing or reducing a risk are:
PROPOSALS TO ELIMINATE O	<ul> <li>Substitution</li> <li>Engineering Control</li> <li>Administrative Control</li> <li>Personal Protective Equipn</li> <li>R REDUCE THIS RISK:</li> </ul>	nent

DRAFT – September 2015

# **JOB ANALYSIS**

JOB TITLE:						
GENERAL DESCRIPTION OF JOB DUTIES:						
					· · · · · · · · · · · · · · · · · · ·	
MACHINE	RY, TO	OLS, EQUIP	MENT, ETC., WHICH M	AY BE USED:		
PHYSICA	L DEM	ANDS IN % C	<u>DF TME</u> :			
	S - Selo		n 10% of the time than 30% of the time	F - Frequent – L C - Constant – C N - Normal – No	Over 70% of the	e time
Activi	ty	Frequency	Comments	Activity	Frequency	Comments
Sitting				Kneeling		
Standing				Squatting		
Walking				Crawling		
Driving				Reaching Above Shoulder		
Lifting	lbs.			Repetitive Arm Movement		
Carrying	lbs			Repetitive Hand Movement		
Pushing/Pul	ling			Talking		
Climbing Sta				Seeing		
Climbing La	dders			Hearing		
Working at				Use of Right		
Heights/Bala Bending at \	·			Hand/Arm Use of Left		
Twisting at \				Hand/Arm Inside Heated		
Twisting at Neck  Worksite  Working Outdoors						
COMMEN	<b>TS</b> :					
Completed	d by:					
Title:						
Date:						

See over for Physician's report.

# FOR PHYSICIAN'S USE ONLY:

Nar	Name of Injured Worker:						
	The injured worker can perform this job commencing work on						
	The injured worker can perform this job on a part-time basis forhours per day. The worker can be expected to return to regular duties on						
	The injured worker can perform the described job but only with the described modifications:						
	The injured worker cannot perform this job based on the following limitations:						
Phy	vsician's Name:						
Phy	Physician's Signature:						
Dat	e:						

# **MSI RISK INVESTIGATION CHECKLIST**

Job Title:	Date:
Work Location:	
Work Task Being Observed:	
Worker's Name:	

RISK FACTOR	Check if factor applies:	Neck, shoulders, upper back	Elbows, forearms, hands	Lower back	Hips, knees, feet
Q	Does the worker grasp or handle objects  With a bent wrist  Using poorly fitting gloves  That vibrate  Using a pinch grip  That has a cold surface temperature  With a cold slippery surface  With a wide grip span  With a hard grip				
FORCE REQUIRED	Does the worker lift, lower, or carry objects  Such as animate objects (people, animals)  Using awkward postures (e.g., stooped, long reach)  Over long distances  That are large or odd-shaped  From a sitting position  That are difficult to grasp or hold on to				
	Does the worker push and/or pull objects  □ With a handle height above shoulder or below waist  □ Over long distances  □ By sliding the load  □ That are unstable  □ Over uneven, sloping, slippery surfaces  □ Within restricted space  □ Using awkward postures  □ Using visible effort				
REPETITION	Are similar motions repeated by the same body part  □ Yes				
DURATION	Does the worker hold one position for a period of time  □ Resulting in localized fatigue □ Resulting in postural fatigue  Does the worker maintain pressure or force on an object □ Yes				

			1
	Is the trunk of the body in an awkward posture  ☐ Such as twisting		
	Such as twisting     By bending (forward, back or to the side)		
	Is either shoulder in an awkward posture		
	□ With excessive reach, such as in front or to the side □ By reaching above the shoulder		
	□ By reaching across or behind the body		
	Does the worker bend or twist the neck?  □ Yes		
TURE	Does the worker bend the wrist?  ☐ Yes		
Post	Does the worker twist the forearm?  □ Yes		
WORK POSTURE	Does the worker squat or kneel?  □ Yes		
>	Does the worker sit		
	□ Using poor posture □ For long periods		
	□ Resulting in local contact stress □ With no back support		
	□ Using a poorly designed or poorly adjusted chair		
	Does the worker stand		
	<ul><li>On a very hard surface (e.g. concrete)</li><li>For long periods of time</li></ul>		
	□ With no foot rest □ Using foot pedals continuously		
	Does the worker come in contact with a hard or sharp object or		
_ ည တွ	surface  □ With a tool or object digging into hand or arm		
CA TTA RES	<ul><li>□ When kneeling</li><li>□ With a body part resting against a sharp edge</li></ul>		
LOCAL CONTACT STRESS	Does the worker use the hand or body to impact an object such		
_	as using a hand as a hammer?		
<u>P</u> F	Does the worker sit or stand on a vibrating surface?  ☐ Yes		
ENVIRONMENT	Are parts of the body cold while performing tasks?  □ Yes		
RON	Is the lighting inappropriate to the tasks being performed such		
Ž	as… □ Too much glare		
ш	□ Too bright □ Too dark		
	Are physically demanding tasks performed without opportunities		
NOIL	for recovery or rest?  □ Yes		
ORGANIZATION	Does the worker perform the same or a similar task throughout the full work shift?		
3GA	□ Yes		
Ō	Is the worker unable to keep up with the pace or demands of the work tasks?		
	□ Yes		

#### **WORKSHEET "A"**

#### MSI RISK FACTOR IDENTIFICATION

- PHYSICAL DEMANDS OF WORK -

Job Title or Task:		
Date:	Completed By:	
(mm/dd/vr)		

The Ergonomic (MSI) Requirement of the OH&S Regulation Section 4.46 to 4.53 requires an employer to identify factors in the workplace that may expose workers to a risk of MSI (Section 4.47). This document can assist in identifying factors that pose a risk of MSI. If a risk is identified, a "moderate" or "high" risk of MSI exists and merits assessment and control. Exposures not identified by this document would be considered "low risk" and may not merit assessment and control. For a complete guide, refer to the WSBC documents, "MSI Prevention in the Workplace: A Guide for Employers & Joint Committees" and "Understanding the Risks of MSI: An Educational Guide for Workers on Sprains, Strains, and other MSIs, available on the District's OH&S website, Section M.

#### Instructions:

- 1. Document the job title or task, date and name of person(s) completing the worksheet.
- 2. Observe a representative sample of workers performing regular work activities.
- 3. Read the minimum criteria listed under each risk factor.
- 4. If any criteria listed are present, place a check mark in the box for that risk factor.
- 5. Make detailed notes for any identified risk factor to clarify the task or duty where it occurs.
- 6. Risk factors marked in the box merit further assessment and control.
- 7. When you complete risk factor identification, go to "Worksheet B Risk Factor Assessment" and complete the "Risk Factors Summary Moderate Risk" table and perform risk factor assessment.

CONTACT STRESS	IF ANY OF THE FOLLOWING CRITERIA ARE PRESENT, MARK THE  ASSESSMENT BOX	Perform Contact Stress Assessment
1	Worker uses one of the following as a hammer more than 10 times per hour and for more than 2 hours total per day  Hand (heel/base of palm), or  Knee  (An extremely severe contact stress usually results in a traumatic injury such as bruising and therefore is not considered an MSI risk factor.)	<u>Notes</u>

REPETITION	IF ANY OF THE FOLLOWING CRITERIA ARE PRESENT, MARK THE  ASSESSMENT BOX	Perform Repetition Assessment
1	<ul> <li>Worker repeats the same motion with the neck, shoulders, elbows, wrists, or hands every few seconds with little or no variation for more than 2 hours total per day (excluding keying activities)</li> </ul>	<u>Notes</u>
2	Worker performs intensive keying more than 4 hours total per day	

Note: Total time is determined by measuring the cumulative duration of a task, and considering whether the risk factor in question is a significant part of that task.

Force	For the purposes of MSI risk identification, force can be classif	ied as grip force, or lift/lower force
GRIP FORCE	IF ANY OF THE FOLLOWING CRITERIA ARE PRESENT, MARK THE ASSESSMENT BOX	Perform Grip Force Assessment
Pinch Grip	<ul> <li>Pinch gripping an unsupported object(s) weighing 1 kg (2 lbs.) or more per hand for more than 2 hours total per day</li></ul>	<u>Notes</u>
Power Grip <sup>**</sup>	Power gripping an unsupported object(s) weighing 5 kg (10 lbs.) or more per hand for more than 2 hours total per day OR Power gripping with a force of 5 kg (10 lbs.) or more for more than 2 hours total per day  Power Grip:	

Note: A pinch grip occurs when the force application is primarily between the fingers and thumb.

A power grip occurs when the force is primarily between the fingers and the palm.

LIFT/LOWER FORCE	IF ANY OF THE FOLLOWING CRITERIA ARE PRESENT, MARK THE ASSESSMENT BOX	Perform Lift/ Lower Assessment
1	Lifting objects weighing more than 75 lbs. once per day	<u>Notes</u>
2	<ul> <li>Lifting objects weighing more than 25 kg (55 lbs.) more than 10 times per hour, more than 2 hours total per day</li> </ul>	
3	<ul> <li>Lifting objects weighing &gt; 5 kg (10 lbs.) if done more than twice per minute, more than 2 hours total per day</li> </ul>	
4	<ul> <li>Lifting objects weighing more than 11 kg (25 lbs.) more than 25 times per day and</li> <li>Above the shoulders, or</li> <li>Below the knees, or</li> <li>At arms length from the body</li> </ul>	

AWKWARD POSTURE:	IF ANY OF THE FOLLOWING CRITERIA ARE PRESENT, MARK THE ASSESSMENT BOX	Perform Posture Assessment
Neck	Worker performs <a href="mailto:any">any</a> minimum joint deviations:  • Working with the neck bent more than 30° in any direction for more than 2 hours total per day  Side Backward Forward  (circle the appropriate movements)	<u>Notes</u>

Shoulder Back	<ul> <li>Working with the hand(s) above the head more than 2 hours total per day</li> <li>Working with the elbow(s) above the shoulder more than 2 hours total per day</li> <li>Working with the back bent more than 30° in any direction for more than 2 hours total per day</li> </ul>
	Forward Side Backward Twisted  (circle the appropriate movements)
Knees	Worker squats/ kneels more than 2 hours total per day  Squat Kneel  (circle the appropriate movements)

VIBRATION	IF ANY OF THE FOLLOWING CRITERIA ARE PRESENT, MARK THE  ASSESSMENT BOX	Perform Vibration Assessment
1	Worker uses high vibration tools (impact wrenches, carpet strippers, chain saws, jack hammers, scalers, riveting hammers) for more than 30 minutes total per day	<u>Notes</u>
2	Worker uses moderate vibration hand tools (grinders, sanders, jig saws) that typically have moderate vibration levels more than 2 hours total per day	

#### **WORKSHEET "B"**

#### **MSI RISK FACTOR ASSESSMENT**

- TO DETERMINE HIGH RISK FROM RISK IDENTIFICATION: PHYSICAL DEMANDS OF WORK -

Job Title or Task:				
Date: Completed By:				
(mm/dd/yr)				

The Ergonomic (MSI) Requirements of the OH&S Regulation Sections 4.46 to 4.53 requires an employer to assess those factors that expose workers to a risk of MSI (Section 4.48). This document can be used to determine if the risk(s) identified in the document titled "Worksheet A - MSI Risk Factor Identification" pose a "high" or "moderate" risk.

#### Instructions:

- 1. Document the job title or task, date and name of person(s) completing the worksheet. Risk assessment should be performed by someone who understands the work process, the MSI risk factors, and the principles of risk assessment and control.
- 2. Complete the "Risk Factor Summary-Moderate Risk" from "Worksheet A Risk Factor Identification." These risk factors are considered to pose at least a "moderate" risk of MSI.
- 3. Perform "Risk Factor Assessment" only on those factors identified from "Worksheet A."
- Observe <u>and</u> consult with a representative sample of workers and those workers with signs & symptoms of MSI.
- 5. Reading across the page under each risk factor, determine if all of the conditions in that row are present in the work activities.
- 6. If all conditions are present, place a check mark in the box to indicate that a "high" risk of MSI exists.
- 7. Make any appropriate notes to clarify specific details.
- 8. Complete the "High Risk" column of the Risk Factor Summary Table.

#### Interpretation of Results

The risk factors in the "high risk" column require that controls must be implemented without undue delay. Controls should eliminate, or if that is not practicable, minimize the risk of MSI to workers. If the risk remains "moderate," controls may be merited to minimize the risk of MSI. For assistance in developing controls, refer to the WCB document, "Common Risk Control Options."

# **Risk Factor Summary Table**

RISK FACTOR	<i>"Moderate Risk"</i> Risk Factors Identified from Worksheet "A"	"High Risk" Risk factors Indicated from Assessment Worksheet "B"
CONTACT STRESS		
REPETITION		
GRIP FORCE		
LIFT/LOWER FORCE		
AWKWARD POSTURE		
VIBRATION		

CONTACT STRESS:				Mark 3 here to indicate a
BODY PART	PHYSICAL RISK FACTOR	DURATION	Visual Aid	High Risk of MSI
Hands	Using the hand (heel/base of palm) as a hammer more than once per minute	More than 2 hours total per day		
Knees	Using the knee as a hammer more than once per minute	More than 2 hours total per day		

REPETITION:				Mark 3 here to	
BODY PART	PHYSICAL RISK FACTOR	Combined with	DURATION	indicate a High Risk of MSI	
Neck Shoulders Elbows Wrists Hands	Using the same motion with little or no variation every few seconds (exclude keying activities)	No other risk factors	More than 6 hours total per day	□ Neck □ Shoulders □ Elbows □ Wrists □ Fingers	
Wrists	Using the same motion with little or no variation every few seconds (exclude keying activities)	Wrists bent in; ≥ 30° flexion, or ≥ 45° extension, or ≥ 30° ulnar deviation, AND High forceful hand(s) exertions	More than 2 hours total per day		
Tiurius	Intensive keying  Keying with the hands or fingers in a rapid, steady motion with few	Awkward wrist posture, ≥ 30° flexion, or ≥ 45° extension, or ≥ 30° ulnar deviation	More than 4 hours total per day		
	opportunities for temporary work pauses.	No other risk factors	More than 7 hours total per day		

<sup>\*\* &</sup>lt;u>Note</u>: Total time is determined by measuring the cumulative duration of a task, and considering whether the risk factor in question is a significant part of that task.

GRIP FORCE					Mark 3 here to indicate a
BODY PART	PHYSICAL RISK FACTOR	COMBINED WITH	Duration	VISUAL AID	High Risk of MSI
	Pinch gripping an unsupported object(s)	Highly repetitive motion	> 3 hours total per day		
Arms Wrists Hands	<ul> <li>Weighing 1 kg (2 lbs) or more per hand,</li> <li>OR</li> <li>Pinch gripping with a force of 2 kg (4 lbs) or more per hand (comparable to pinch gripping half a stack of photo-copy paper)</li> </ul>	Wrists bent in ≥ 30° flexion, or ≥ 45° extension, or ≥ 30° ulnar deviation (circle the appropriate movements)	More than 3 hours total per day	Flexion 45°	
		No other risk factors	More than 4 hours total per day		
	Power gripping an unsupported object(s)	Highly repetitive motion	> 3 hours total per day		
Arms Wrists Hands	Weighing 5 kg     (10 lbs) or more per hand  OR     Power gripping with a force of 5 kg (10 lbs) or more per hand (comparable to clamping light duty automotive jumper cables onto a battery)	Wrists bent in  ≥ 30° flexion, or ≥ 45° extension, or ≥ 30° ulnar deviation  (circle the appropriate movements)	More than 3 hours total per day	Flexion  30°  45°  Extension  Ulnar deviation	
		No other risk factors	More than 4 hours total per day	300	

Note: A pinch grip occurs when the force application is primarily between the fingers and thumb.

A power grip occurs when the force a primarily between the fingers and the palm.

# Lift/ Lower Force Risk Assessment - to Determine High Risk

This document can be used to assess forceful exertion due to lifting/ lowering force. Weight limits in this document represent "high" risks that require controls without undue delay.

Mark one of the two boxes to indicate which assessment situation applies.	
Mark one of the two boxes to indicate which assessment situation applies.	

- ☐ With one specific lift or when repeating the same lift, use Steps 1-5 below.
- ☐ When there is a number of lifts with different weights and/or different postures, use Steps 1-5 to:
  - 1. Assess the two worst case lifts the heaviest object lifted and the lift in the most awkward posture; AND,
  - 2. The <u>most commonly performed</u> lift. In Step 3, use the frequency and duration for all of the lifting done in a typical workday.

Step 3

Step 1

Find the actual weight of the object that the employee lifts.

Actual Weight = \_\_\_\_\_

Step 2

Determine the Unadjusted Weight Limit.

Determine where the employee's hands are at the beginning of the lift/ lower.

Mark that spot on the diagram below.

The number in that box is the Unadjusted Weight Limit.

THE CO. LANS AND ADDRESSED.		-	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Above shoulder	<b>30</b> 65	18 or 40	
Waist to shoulder	<b>32</b>	23 or 50	18 kg 40 lbs.
Knee to waist	<b>41</b> 90	<b>25 or</b> 55	<b>18 kg</b> 40 lbs.
Below knee	<b>32</b>	23 or 50	<b>16 kg</b> 35 lbs.

**Find the Limit Reduction Modifier.** Find out how many times the employee lifts per minute and the total number of hours per day spent lifting. Use this information to look up the **Limit Reduction Modifier** in the table below.

How Many Lift per Minute?	For How Many Hours per Day?		
	1 hr or less	1 hr to 2 hrs	2 hrs or more
1 lift every 2-5 min.	1.0	0.95	0.85
1 lift every minute	0.95	0.9	0.75
2-3 lifts every minute	0.9	0.85	0.65
4-5 lifts every minute	0.85	0.7	0.45
6-7 lifts every minute	0.75	0.5	0.25
8-9 lifts every minute	0.6	0.35	0.15
10+ lifts every minute	0.3	0.2	0.0

Note: For lifting performed less than once every five minutes, use 1.0

I imit	Reduction	Modifier:	

Step 4

**Calculate the Weight Limit.** Start by copying the Unadjusted Weight Limit from Step 2.

Unadjusted Weight Limit (Step 2):

If the employee twists more than 45 degrees while lifting, reduce the Unadjusted Weight Limit by multiplying by 0.85. Otherwise, use the Unadjusted Weight Limit

Twisting Adjustment: = \_\_\_\_\_.\_\_

**Adjusted Weight Limit:** 

=\_\_\_\_

Multiply the Adjusted Weight Limit by the Limit Reduction Modifier from Step 3 to get the **Weight Limit**.

Limit Reduction Modifier (Step 3): \_\_\_\_\_\_.

Actual Weight = \_\_\_\_ Weight Limit: = \_\_\_\_

Step 5

30 cm

12 "

Mid- Extended

range

0"

Near

**Is this a hazard?** Compare the Actual Weight lifted from Step 1 to the calculated Weight Limit in Step 4. If the

Actual Weight (Step 1) is greater than the Weight Limit (Step 4), then the lift is "high" risk and requires controls without undue delay to the degree technologically and economically feasible. If the Actual Weight is below the Weight Limit, the risk is "moderate" and requires consideration for control.

Unadjusted Weight Limit: \_\_\_\_\_

AWKWARD POSTURE			Mark 3 here to indicate a High	
BODY PART	PHYSICAL RISK FACTOR	DURATION	VISUAL AID	Risk of MSI
Knees	Squatting	More than 4 hours total per day		
	Kneeling	More than 4 hours total per day		
Shoulders	Working with the hand(s) above the head or the elbow(s) above the shoulder(s)	More than 4 hours total per day		
	Repetitively raising the hand(s) above the head or the elbow(s) above the shoulder(s) more than once per minute	More than 4 hours total per day		
Neck	Working with the neck bent more than 45° (without support or the ability to vary posture)	More than 4 hours total per day	45°	
Back	Working with the back bent forward more than 30° (without support, or the ability to vary posture)	More than 4 hours total per day	30°	
	Working with the back bent forward more than 45° (without support or the ability to vary posture)	More than 2 hours total per day	45°	

#### VIBRATION RISK ASSESSMENT - TO DETERMINE HIGH RISK

# Use this document to determine if a "high" risk of MSI from hand-arm vibration exists.

Step 1

Find the vibration value for the tool. (Get it from the manufacturer, look it up at this web site: http://umetech.niwl.se/vibration/HAVHome.html, or you may measure the vibration yourself). The vibration value will be in units of meters per second squared (m/s²). On the graph below find the point on the left side that is equal to the vibration value.



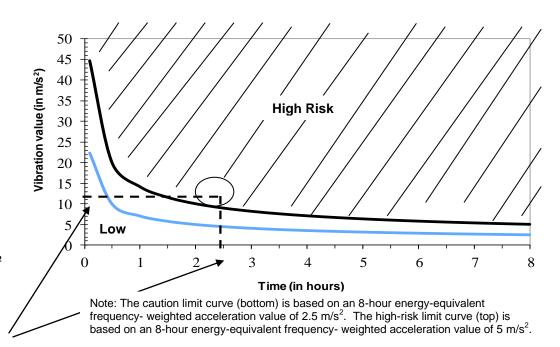
Determine how many total hours per day the employee is using the tool and find that point on the bottom of the graph.



Trace a line in from each of these two points until they cross.



If that point lies in the crosshatched "High Risk" area above the upper curve, then the vibration exposure is "high risk" and requires controls without undue delay. The vibration must be reduced below the high risk level or to the degree technologically and economically feasible. If the point lies between the two curves in the "Caution" area, then the job is of "moderate risk" and may merit controls to minimize the risk of MSI. If it falls in the "Low" area below the bottom curve, then no further steps are required.



#### Example:

An impact wrench with a vibration value of 12 m/s<sup>2</sup> is used for 2½ hours total per day. The exposure level is in the High Risk area. The vibration must be reduced below the high risk level or to the degree technologically and economically feasible.

COMMON RISK CONTROL OPTIONS - WORKSHEET

If necessary proceed to part 3

**OH&S Regulation Section 4.50** - Requires an employer to eliminate or, if that is not practicable, minimize the risk of MSI to workers. This document can be used in conjunction with the "MSI Risk Factor Identification" and "MSI Risk Factor Assessment" tools to assist in the development of those controls that will eliminate or reduce the risk of MSI to workers. For a complete guide, refer to the WSBC document, "MSI Prevention in the Workplace: A Guide for Employers & Joint Committees" (found on the District's OH&S website under Section M).

Job Title or Task:		
Date:	Completed By:	

RISK FACTOR	CONTROL OPTIONS	
REPETITION	Common Risk Control Options	
	Eliminate highly repetitious tasks through engineering controls such as mechanization (e.g., power tools) or automation. If that is not practicable:  Combine or eliminate some parts of work (e.g., job rotation or job enhancement)  Incorporate flexibility over pace (e.g., ability to take rest breaks and micro-pauses)  Use good work techniques (e.g., avoid unnecessary repetitions as with multiple scanning of grocery items or multiple turning of lumber for grading)	

CONTACT STRESS:	Common Risk Control Options
	<ul> <li>Eliminate or minimize exposure to local contact stress:</li> <li>Change or modify equipment (e.g., use a long-handled screwdriver to prevent the butt from digging into palm).</li> <li>Change or modify work area to prevent sharp edges from digging into skin (e.g., pad sharp or metal edges).</li> <li>Minimize contact stress by improving the handle design of objects being handled.</li> <li>Use personal protective equipment (e.g., use kneepads while kneeling or use padded gloves when lifting heavy objects by narrow plastic strapping).</li> <li>Improve or change work practice: <ul> <li>Avoid resting or leaning against sharp edges</li> <li>Avoid using a body part (e.g., hand or knee) as a hammer</li> </ul> </li> </ul>

AWKWARD POSTURE:	Common Risk Control Options		
	Eliminate or minimize awkward postures by adjusting work heights, minimizing reach distances, changing orientation of work, changing layout of workstation, or using adjustable or angled tools and equipment, turntables, conveyers, tilted and spring-loaded surfaces, and proper work practices. Changing the effective height of the worker by using work platforms or recessed flooring can also be used to minimize some exposures to awkward postures, as long as they do not pose tripping or other safety hazards.		
Trunk	<ul> <li>Minimize awkward postures of the trunk:</li> <li>Minimize forward bending by increasing the work height or moving objects closer (e.g., use turntables; improve layout of workspace).</li> <li>Minimize side bending by reducing the reach distance or moving objects in front of the worker (e.g., improve layout of workspace; move feet).</li> <li>Minimize twisting by reducing reach distance or moving objects in front of worker (e.g, improve layout of workspace; move feet).</li> </ul>		

Shoulder	<ul> <li>Minimize awkward posture of the shoulder:</li> <li>Minimize reaching forward by reducing the reach distance or lowering the work height.</li> <li>Minimize reaching sideways by reducing the reach distance, lowering the work height, or moving objects in front of the body.</li> <li>Minimize reaching behind by moving objects to the front of the worker.</li> <li>Minimize reaching across the body by moving feet or transferring objects from one hand to another.</li> </ul>
Wrist and Forearm	Minimize awkward posture of the wrist by selecting the required tools with appropriate handles.  Minimize forearm rotation by using power tools or mechanical turners.
Knee	Minimize squatting and kneeling by raising the work.
Sitting	Minimize exposure to risk factors while sitting by selecting and using an appropriate chair that is adjusted to provide good back support, maintain comfortable and correct posture, and minimize contact stress.  Provide tilted sit-stand stool to take weight off the feet and legs while maintaining mobility.
Standing	Minimize the effects of static standing on hard surfaces by providing anti-fatigue matting.  Minimize the effects from standing and operating foot pedals by providing a means to sit or sit/stand.

FORCE	CONTROL OPTIONS
GRIP FORCE	Common Risk Control Options
	Eliminate the need to manually grasp or handle objects through engineering controls. If that is not practicable, consider the following options to minimize risk:
	<ul> <li>Maintain a straight wrist (neutral position) through:</li> <li>Improved design of handles (e.g., bent instead of straight handles)</li> <li>Improved design of workstation (e.g., parts containers that are tilted instead of flat; use of inline tools)</li> <li>Improved work practice (conscious effort to keep wrist straight)</li> </ul>
	Use power grip to grasp through: Improved design of objects (e.g., boxes with cutouts to permit power grip; adding handles to objects) Improved layout of workstation (e.g., objects positioned to permit easy access to handles) Improved work practice (e.g., conscious effort to avoid pinch grip)
Vibration	Avoid strong/hard grasping of vibrating objects through:  Improved design of tools (select and use tools with built-in vibration-dampening sleeve)  Improved work practice (conscious effort not to grasp too hard)  Use of PPE (good-fitting vibration-dampening gloves)
Cold Temperatures	Avoid handling objects with cold surface temperature through:  Improved work practice (e.g., at the end of the day, store the next day's supplies inside instead of keeping them outside where they will be cold by morning)  Improved work procedure (e.g., avoid skin contact by using tools or utensils for grasping; periodic use of warm water to warm hands)  Use of PPE (suitable gloves)
Slippery Objects	Improve grip while handling slippery objects by using friction-enhanced good-fitting gloves.
Gloves	Provide various sized gloves to ensure a proper fit for all workers.

#### Lift/Lower Force

Eliminate the need to manually lift, lower, or carry objects through engineering controls such as hoists, pallet jacks, carts, and conveyers. If that is not practicable, consider the following options to minimize risk:

- Restrict manual handling of animate objects (people and animals) to workers who are trained in safe work procedures and are proficient in using them.
- Use only established safe work procedures while handling large, odd-shaped, heavy, unbalanced objects or objects with a shifting center of gravity (such as liquids). Safe work procedures should:
  - Minimize the distance of the load from the worker (e.g., use turntables; move worker close to the object; don't place obstructions close to the object)
  - Avoid tasks below knuckle height (e.g., use scissor lifts, pallet jacks)
  - Avoid tasks above shoulder height (e.g., limit shelf heights; improve storage practice, raise worker)
  - Avoid stooped or twisted positions (e.g., provide unrestricted work space; use proper work practice)
  - Minimize carrying distance (e.g., have a well-designed work flow)
  - Avoid handling heavy or unbalanced objects while sitting down—stand so that stronger muscles are used to perform physically demanding tasks.
  - Avoid handling more than 4.5 kilograms (10 pounds) while sitting down.

#### Push/Pull Force:

#### **Common Risk Control Options**

Eliminate the need to manually push or pull objects by using engineering controls such as conveyers, hoists, and gravity-fed systems. If that is not practicable, minimize risks by appropriate use of carts:

- · Use carts that are well-designed and appropriate to the task:
  - Handle can be grasped between waist and shoulder height (e.g., vertical handles that can accommodate workers of different heights)
  - Load can be secured on the cart if necessary (e.g, belts or clamps provided)
  - Wheel size is appropriate for the floor surface and weight carried
  - Moving parts are maintained (preventive maintenance)
  - The worker has good visibility when pushing the cart
- Use in an unrestricted area:
  - Worker is able to push and not forced to pull the cart
  - Worker can assume a comfortable position to initiate and maintain movement of load
  - Worker is not forced to assume awkward postures because of restricted work space or poor visibility
- · Use in areas with proper flooring:
  - Clean floor (e.g., no debris or clutter on floor; good housekeeping)
  - Non-sloping and non-slippery floor
  - No thick, plush, or shag carpet

# **ERGONOMICS**

#### Risks of Keyboarding

People are always being told all about how typing for long periods of time is bad for you, but have you ever wondered what really happens and if there is a real cause for alarm? Well, unfortunately, there is! Poor typing posture can cause pain and other symptoms in your:

- Back
- Neck and shoulders
- · Hands and wrists
- Eyes

#### **Back Pain**

The lifetime prevalence of low back pain has been estimated at nearly 70% for industrialized countries (Anderson 1991), and much of this is related to poor posture while sitting. Back pain is certainly not limited to adults. In fact, it has been reported that approximately 23% of elementary school students complain of backache and that this percentage rises to about 33% among the secondary school population (Mierau, 1984, cited in Marschall, Harrington, and Steele, 1995). Two European studies even found that as many as 60% of school students experience back problems by the ages of 15 or 16 (Balague, 1988 and Davoine, 1991, both cited in Mandal, 1997). A study of 500 US teenagers found that 56% of the males and 30% of the females suffered from degeneration of the spine as supported by X-ray evidence (Fish, 1984, cited in Knight and Noyes 1999).

#### **Hand/Wrist Problems**

- These include Cumulative Trauma Disorders, better known as CTDs, RSIs (Repetitive Stress Injuries), OODs (Occupational Overuse Disorders), etc.
- Since the later 1980s, the incidence of CTDs has skyrocketed, especially among those performing computer intensive work. The number of repeated trauma cases increased steadily from 23,800 in 1972 to 332,000 in 1994 a 14-fold increase (Bureau of Labour Statistics, 1995).
- Although there are few statistics on students and CTDs, with so many students starting to use computers at such an early age, there is no telling whether this may accelerate the incidence of CTDs.
- Since the average American child is currently spending one to three hours daily in front of a computer (Roper Starch, 1999), there is a great potential for injury.
- In their milder forms, CTDs may involve injury to the tendons and their sheaths within the hand and wrist area, which may cause:
  - Discomfort
  - Tenderness to touch
  - o Inflammation
  - Weakening of the tendons
- The more serious CTDs may lead to the following symptoms in the hands, fingers, and arms:
  - o Pain
  - Numbness
  - o Tingling
  - Loss of sensation

# **Carpal Tunnel Syndrome (CTS)**

- One of the most serious and best known CTDs.
- It results when the median nerve does not "work" properly. Usually, this is thought to occur because there is too much pressure on the nerve as it runs into the wrist through an opening called the carpal tunnel.
- Eventually, the pressure inside the tunnel reaches a point when the nerve can no longer function normally. Pain and numbness in the hand begin and progress if the cause is not eliminated.

- Repeated forceful movements made by the hands while in <u>deviated postures</u> (flexion, extension, ulnar radiation, and radial radiation) are known to dramatically increase the risks of developing this syndrome.
- Ulnar and radial deviation contribute to CTDs, but it is flexion and, particularly, extension that are the real culprits.
- Remember that when the wrist is in a neutral position, the carpal tunnel is as big as it can be so the nerve has as much room as possible and injury can be prevented.

#### **PREVENTING INJURY**

When it comes to preventing injury, adults and students need to primarily:

- Keep their body and wrist posture in neutral position while sitting and keyboarding.
- Have an appropriate workstation configuration.
- Take breaks at appropriate intervals.

#### **Neutral Keyboarding Posture**

- Upper and lower back well supported by chair;
- Chair height set so that the chair seat does not compress the back of the knees;
- · Feet firmly planted on a surface for support (floor or footrest);
- Head balanced on neck (not tilted back or too far forward)
- Upper arms close to body and relaxed (not abducted to the side or flexed forward);
- Sitting so that the:
- Angle formed by the shoulders, hips, and knees is >90 degrees;
- Angle formed by the shoulder, elbow, and wrist is >90 degrees;
- Angle formed by the hips, knees, and feet is .90 degrees;
- · Wrists at a neutral position, level with forearm (.15 degrees deviation)
- · Chair armrests not directly compressing any part of the forearms or elbows
- Moving a mouse with your forearm and not just your wrist (will reduce hand deviation). View the ideal typing posture. View 2 less-than-ideal typing postures: desktop keyboard, conventional keyboard tray.

#### **Ideal Computer Workstation**

Many people spend thousands and thousands of dollars on their computers, software, and games and then completely disregard the workstation where they sit day in and day out. But that would be like buying a Ferrari and then buying the cheapest tires possible! It just won't work in the long run – and it's the person who's going to end up hurting, literally.

#### 1. Furniture and Equipment

- Stable work surface.
- Comfortable, ergonomic, adjustable chair with at least chair height and back support adjustment mechanisms. If the back tension of the chair does not adjust, make sure that the lower back is firmly supported.
- Armrests that pivot and are height and width adjustable are also a good idea. Remember that
  while most adjustable features are not absolutely essential, they do assure that many people of
  different sizes will feel comfortable in the chair.
- Height adjustable, negative slope keyboard tray is best for keeping the elbows at a >90 degrees and for allowing the wrists to remain in a neutral position.
- Note: Desktop keyboards and those placed on conventional, articulating keyboard trays (those on a positive slope) do not fully allow the elbows and wrists to remain in neutral posture and actually encourage wrist extension.
- Height adjustable, gliding mouse platform that allows the mouse to be positioned close to the side of the body, above the keyboard tray (so that the arm does not have to reach to the side).
- It does not matter exactly what type of keyboard and pointing device you use as long as whatever you use feels comfortable, fits your hands and allows you to work in a neutral hand and body posture.

#### 2. Normal Work Area

- The normal work area corresponds to the space and objects that can be reached by a person while sitting in front of a computer, without having to twist the body or reach far. Make sure that everything you need is within this area, including books, documents, tools, a telephone, etc.
- Be sure that the desk has a surface large enough to support all of your materials, even the ones that you are not currently using.
- If typing from a book or document, make sure that it is placed in a document holder that is placed near the screen, in order to avoid head twisting.
- The body should be centred on the alphanumeric part of the keyboard. Most keyboards are asymmetrical in design (the alphanumeric keyboard is to the left and a numeric keypad to the right). If the outer edges of the keyboard are used as landmarks for centering the keyboard and monitor, the user's hands will be deviated because the alphanumeric keys will be to the left of the user's midline.

#### 3. Computer Monitor Position

- Monitor that is height and angle adjustable works best.
- Monitor should be placed directly in front of the user and facing the user, not angled to the left or right (to discourage neck twisting).
- Your eyes should be in line with a point on the screen that is 2 to 3 inches below the top of the monitor. If the monitor is above or below this height, your neck will be raised or lowered and the result will be neck pain.
- Monitor should be at a distance for viewing, which is usually around an arm's length (sit back, raise your arm, and your fingers should touch the screen).
- · If text on the screen is too small, increase the font size do not move the monitor closer.
- · Users with bifocal glasses should tilt their monitors slightly backwards.

#### 4. Lighting

- It should not be too bright or too dark. Always use light even though a computer screen is selfilluminating – there should not be a large contrast between the screen and the area surrounding it.
- Indirect lighting (that which illuminates the walls and ceilings), in combination with a task light, works best.
- If you do use a task light, position it as far away as possible make sure that you cannot see the light source when you look at the screen.
- There should be no glare falling on the screen. If there is, reposition the workstation with regard to the light sources (natural or artificial). Be careful not to just move the monitor, resulting in a poor viewing angle. If repositioning alone does not work, use a good quality glass anti-glare screen. If left uncorrected, glare will cause discomfort, eyestrain, and headaches.
- Avoid very glossy work surfaces and furnishings, such as mirrors and shiny metal, which will contribute to glare.

# 5. Noise and Ventilation

- · Work in an environment with a level of noise that is comfortable for you. Working in an uncomfortably loud environment stresses the body and, as a result, the muscles tense up. This tension accelerates injury.
- If using headphones, make sure they are at a comfortable noise level and that they fit properly.
- Workstation should be located in a well ventilated area, with adequate heating and cooling in order to minimize discomfort.

#### **Taking Breaks if Important**

The risk of problems associated with computer use depends more on the amount of time that one spends keyboarding without taking a break in one single session than on the total number of keyboarding sessions. You can regulate your own computer usage and that of your students in the following ways.

Just remember that breaks and exercises need to be combined with good workstation set-up and/or posture for them to be of most help!

- Eye Breaks: Looking at a computer screen for a while causes some changes in how the eyes work, causes you to blink less often, and exposes more of the eye surface to the air. Every 15 minutes you should briefly look away from the screen for a minute or two to a more distant scene, preferably something more than 20 feet away. This lets the muscles inside the eye relax. Also, blink your eyes rapidly for a few seconds. This refreshes the tear film and clears dust from the eye surface.
- <u>Micro-breaks</u>: Most typing is done in bursts rather than continuously. Between these bursts of activity you should rest your hands in a relaxed, flat, straight posture.
- Rest Breaks: Every 30 to 60 minutes you should take a brief rest break. During this break stand up, move around, and do something else. This allows you to rest and exercise different muscles and you'll feel less tired.
- <u>Exercise Breaks</u>: There are many quick stretching and gentle exercises that you can do to help relieve muscle fatigue. These should be done every 1-2 hours, depending on your needs.

# Workstation Exercises (to be done at least once an hour)

- Deep Breathing: Breathe in slowly through your nose. Hold for 2 seconds, and then exhale through the mouth. Repeat several times.
- 2. **Head and Neck:** Turn head slowly from one side to the other, holding each turn for 3 seconds. Repeat several times.
- 3. **Back:** Start with the arms bent, hands near chest area, and push elbows back. Hold for 5 seconds, and then relax. Repeat several times. You can also raise arms in the same fashion, this time close to the shoulders, to work out the upper back.
- 4. **Shoulders:** Roll shoulders slowly in a circular fashion, while trying to make the circle as big as possible. Take about 5 seconds to complete one circle. Repeat several times.
- 5. **Wrists:** Hold your hands out in front of you. Slowly raise and lower your hands to stretch the muscles in the forearm. Repeat several times.
- 6. **Fingers and Hands:** Make a tight fist. Hold for a second. Then spread your fingers apart as far as you can. Hold for 5 seconds and then relax. Repeat several times.
- 7. **Tendon Gliding Exercises:** These relieve tension in the tendons. Do each of the following movements slowly, but do not force any of the positions. Go as far as you comfortably can.
  - a. <u>Starting Position</u>: Raise your arm, with the hand extended (you can also rest the elbow on a table and extend the hand).
  - b. Roof: Bend your fingers down to a right angle. Return to starting position.
  - c. <u>Straight Fist</u>: Touch your fingertips to the base of your palm, keeping the thumb straight. Return to starting position.
  - d. Hook Fist: Gently make a hook. Return to the starting position.
  - e. Full Fist: Make a fist. Return to the starting position.

In addition to these exercises, take short breaks (micro breaks) and to do some gentle stretching or stand up and move around during these brief pauses.

#### Laptops and Their Inherent "Un-Ergonomics"

- Although laptops are certainly a great invention, there is no way that they will be ergonomic (in their present design) without a little help from you.
- It usually turns out that when the screen is at a comfortable height and distance, the keyboard isn't and vice versa. The best way to avoid discomfort here is to place the keyboard at a comfortable distance and enlarge the font, which you can always reduce later.
- If you use your laptop for more than one hour at a time, consider obtaining an external keyboard and/or monitor.
- The fact that a pointing device on a laptop is almost always located in the middle may not allow you to keep your arm at a neutral position while using it. Consider purchasing a mouse or any other external pointing device.

- As in the case of a desktop keyboard, you may use a wrist rest to support your forearms while typing on the laptop keyboard.
- Avoid using your laptop on a high surface. This will cause you to abduct your shoulders and lead to shoulder and back pain.

#### The Real Truth About the Most Popular Ergonomic Products

- **Ergonomic Chairs:** As long as the chair has at least height and back adjustment features, it will be worth your while. These chairs can range in price from \$100 or less to more than \$1000 dollars, and generally the more expensive ones have more adjustment features and better construction. The greater a chair's adjustment capabilities, the greater the number of people that will be able to sit comfortably.
- Armrests: The best armrests will allow you to rest the area of your forearm that lies halfway between your wrist and elbow, without compressing any part of the arm. Look for those with at least height and width adjustment features. Research studies have shown that armrests provide many benefits such as:
  - Reduced postural strain to the upper body
  - o Reduced muscle loads in the upper arms, shoulders, and neck
  - o Reduced loads on the spine (by redistributing the weight of your upper body)
  - Reduced forearm exhaustion while typing (when your forearm gets tired, you tend to increase wrist extension)
  - Reduced key forces while typing (the amount of force with which you hit the keys plays a role in CTD development)
- Keyboards: Most ergonomic keyboards on the market today are split keyboards (those where the alphanumeric keys are split at an angle). These keyboards mainly address the problem of wrist ulnar deviation (side to side). However, wrist extension and flexion (vertical movement) are more important when preventing injury. There is no consistent research that shows that split keyboards offer any postural benefits, and for most people a regular keyboard design works just fine if it's placed in the proper neutral position. Some people find split keyboards to be more comfortable than traditional keyboards, so if you use one, make sure that it is not causing your shoulders to abduct (raised higher than is comfortable).
- Keyboard Trays: Height-adjustable, negative slope keyboard trays (those that height adjust down to your lap and allow you to tilt them away from your body) function best because they allow the body and hands to maintain the most neutral working position (see section on Neutral Keyboarding Posture). In order to be in the proper position, you should almost feel as if your keyboard is placed on your lap.
- Pointing Devices: There is no conclusive research that says that one type of pointing device (mouse, trackball, stylus, touch pad, joystick, etc) is better for you than another. Just make sure that when you use whichever one you choose, you are using it in a neutral position (arm relaxed, close to your body). A pointing device should also fit the hand of its user. Don't use a very large mouse if you have very small hands.
- Mouses: The mouse is the most popular type of pointing device and there are many types of
  "ergonomic" mouses out there. Before you purchase a mouse, place your hand over it. If it causes
  your wrist to extend up too much, then it's not really "ergonomic." One recent student showed that
  one particular mouse design, which is flatter and boarder than a traditional mouse, can reduce sideto-side wrist deviation.
- Wrist Rests: Research studies haven't demonstrated any substantial benefits for wrist rests. Some people may actually experience increased pressure in the wrist area just from using one. If you do choose to use a wrist rest, a broad, flat surface design works best. Many keyboards come with an attached or built-in plastic wrist rest, which works well if it is broad and flat. Avoid soft and squishy wrist rests (gel-filled) because these will contour to your wrist and encourage wrist twisting

- movements your hands should be able to glide over the surface of a wrist rest during typing. Using a wrist rest as forearm support can be comfortable and effective.
- Glare Screens: Glare screens can only reduce glare a lot of people think that they can reduce or eliminate magnetic fields. This is simply not true, no matter what the packaging says. Any jargon on the packaging about "fields" usually refers to static electricity. Usually it is the higher quality glare screens that are worth getting. The lesser quality ones may reduce glare but may also accumulate a lot of dust, thereby obscuring the image. And remember that you may not even need a glare screen if you position your monitor in a way that does not encourage glare (refer to Lighting within Ideal Computer Workstation section).
- Support Braces/Gloves: There is no consistent research evidence that wearing wrist supports
  during computer use actually helps reduce the risk of injury. If you do like wearing a wrist support,
  make sure that it keeps your hand flat and straight, no bent upwards. There is some evidence that
  wearing wrist supports at night in bed can help relieve symptoms to those with Carpal Tunnel
  Syndrome.

#### GENERAL ERGONOMIC RISK ANALYSIS CHECKLIST

Work Area:	Date:	
Conducted by:		

A "yes" response indicates that an ergonomic risk factor may be present which requires further analysis.

#### YES NO

#### **Manual Material Handling**

- · Is there lifting of loads, tools, or parts?
- Is there lowering of tools, loads, or parts?
- · Is there bending at the waist to handle tools, loads, or parts?
- Is there twisting at the waist to handle tools, loads, or parts?

# **Physical Energy Demands**

- · Do tools and parts weigh more than 10 lb.?
- · Is reaching greater than 20 inches?
- Is bending, stooping, or squatting a primary task activity?
- Is lifting or lowering loads a primary task activity?
- Is walking or carrying loads a primary task activity?
- · Is stair or ladder climbing with loads a primary task activity?
- · Is pushing or pulling loads a primary task activity?
- Is reaching overhead a primary task activity?
- Do any of the above tasks require five or more complete work cycles to be done within a minute?
- Do workers complain that rest breaks and fatigue allowances are insufficient?

#### Other Musculoskeletal Demands

- Do manual jobs require frequent, repetitive motions?
- · Do work postures require frequent bending of the neck, shoulder, elbow, wrist, or finger joints?
- For seated work, do reaches for tools and materials exceed 15 inches from the worker's position?
- · Is the worker unable to change his or her position often?
- Does the work involve forceful, quick, or sudden motions?
- · Does the work involve shock or rapid build up of forces?
- · Is finger pinch gripping used?
- Do job postures involve sustained muscle contraction of any limb?

#### **Computer Workstation**

- Do operators use computer workstations for more than 4 hours a day?
- Are there complaints of discomfort from those working at these stations?
- Is the chair or desk non-adjustable?
- · Is the display monitor, keyboard, or document holder non-adjustable?
- Does lighting cause glare or make the monitor screen hard to read?
- Is the room temperature too hot or too cold?
- · Is there irritating vibration or noise?

#### **Environment**

- Is the temperature too hot or too cold?
- · Are the worker's hands exposed to temperatures less than 70 degrees Fahrenheit?
- Is the workplace poorly lit?
- Is there glare?
- Is there excessive noise that is annoying, distracting, or producing hearing loss?
- Is there upper extremity or whole body vibration?
- Is air circulation too high or too low?

# **General Workplace**

- · Are walkways uneven, slippery, or obstructed?
- Is housekeeping poor?
- Is there inadequate clearance or accessibility for performing tasks?
- Are stairs cluttered or lacking railings?
- Is proper footwear worn?

#### **Tools**

- Is the handle too small or too large?
- · Does the handle shape cause the operator to bend the wrist in order to use the tool?
- Is the tool hard to access?
- Does the tool weigh more than 9 lb?
- Does the tool vibrate excessively?
- Does the tool cause excessive kickback to the operator?
- · Does the tool become too hot or too cold?

#### Gloves

- · Do the gloves require the worker to use more force when performing job tasks?
- Do the gloves provide inadequate protection?
- Do the gloves present a hazard of catch points on the tool or in the workplace?

# Administration

- Is there little worker control over the work process?
- · Is the task highly repetitive and monotonous?
- · Does the job involve critical tasks with high accountability and little or no tolerance for error?
- Are work hours and breaks poorly organized?

### **COMPUTER WORKSTATION CHECKLIST**

Work	Area	Date
Cond	ucted	l by:
		"No" responses indicates potential problem areas which should receive further investigation.
YES	NO	Does the workstation ensure proper worker posture, such as:     horizontal thighs?     vertical lower legs?     feet flat on floor or footrest?     neutral wrists?
		2. Does the chair:
		3. Are the height and tilt of the work surface on which the keyboard is located adjustable?
		4. Is the keyboard detachable?
		5. Do keying actions require minimal force?
		6. Is there an adjustable document holder?
		7. Are arm rests provided where needed?
		8. Are glare and reflections avoided?
		9. Does the monitor have brightness and contrast controls?
		10. Do the operators judge the distance between eyes and work to be
		11. Satisfactory for their viewing needs?
		12. Is there sufficient space for knees and feet?
		13. Can the workstation be used for either right- or left-handed activity?
		14. Are adequate rest breaks provided for task demands?

15. Are high stroke rates avoided by:
job rotation?
self-pacing?
adjusting the job to the skill of the worker?

### HAND TOOL ANALYSIS CHECKLIST

Work	Area	: Date:
Cond	ucted	l by:
"No" r	espor	nses indicate potential problem areas which should receive further investigation.
YES	NO	1. Are tools selected to limit or minimize:
		2. Are tools powered where necessary and feasible?
		3. Are tools evenly balanced?
		4. Are heavy tools suspended or counterbalanced in ways to facilitate use?
		5. Does the tool allow adequate visibility of the work?
		6. Does the tool grip/handle prevent slipping during use?
		7. Are tools equipped with handles of textured, non-conductive material?
		8. Are different handle sizes available to fit a wide range of hand sizes?
		9. Is the tool handle designed not to dig into the palm of the hand?
		10. Can the tool be used safely with gloves?
		11. Can the tool be used by either hand?
		12. Is there a preventive maintenance program to keep tools operating as designed?
		13. Have employees been trained:     in the proper use of tools?     when and how to report problems with tools?     in proper tool maintenance?

### **ERGONOMIC KEYBOARD + MOUSE SYSTEM EVALUATION FORM**

Evaluator Name:	Date:
Platform Manufacturer:	Model:
Evaluation Criteria	Marks out of 10
A: Keyboard + Mouse Platform Adjustments	No (0) or Yes (10)
Keyboard platform only adjusts into a downward (negative) angle and prevents the user from adjusting this into an upward (positive) angle?	010
Keyboard platform height adjustment separate from angle adjustment?	010
Separate mouse platform approximately at or above keyboard home row?	010
Mouse platform does not adjust into positive angle?	010
Mouse platform can be positioned on either the left or right sides?	010
	A: Keyboard + Mouse Platform Adjustments Score =
B: Keyboard Platform Comfort and Safety	Unacceptable(0) Average(5) Excellent(10)
6. Platform accommodates a range of keyboard shapes and sizes?	0-1-2-3-4-5-6-7-8-9-10
7. Keyboard platform is very stable (no wobble or bounce)?	0-1-2-3-4-5-6-7-8-9-10
Leg clearance under the keyboard platform? (no obstructions under platform)	0-1-2-3-4-5-6-7-8-9-10
Comfortable palmrest on platform?     (not too hard or soft; no sharp edges; flatter rather than curved; smooth)	0-1-2-3-4-5-6-7-8-9-10
10. Ease of retracting the keyboard platform?	0-1-2-3-4-5-6-7-8-9-10
	B: Keyboard Platform Safety Score =
C: Mouse Platform Comfort and Safety	Unacceptable(0) Average(5) Excellent(10)
11. Hand moves mouse freely over the mouse platform? (no restrictive wrist rest)	0-1-2-3-4-5-6-7-8-9-10
12. Mouse platform is very stable (no wobble or bounce)?	0-1-2-3-4-5-6-7-8-9-10
13. No contact stress from edge of mouse platform? (no hard, sharp edge)	0-1-2-3-4-5-6-7-8-9-10
14. Mouse platform can be positioned comfortably close to the body?	0-1-2-3-4-5-6-7-8-9-10
15. Mouse platform cable management?	0-1-2-3-4-5-6-7-8-9-10
	C: Mouse Platform Safety Score =
TOTAL SCORE (A+E	3+C) =
Comments:	

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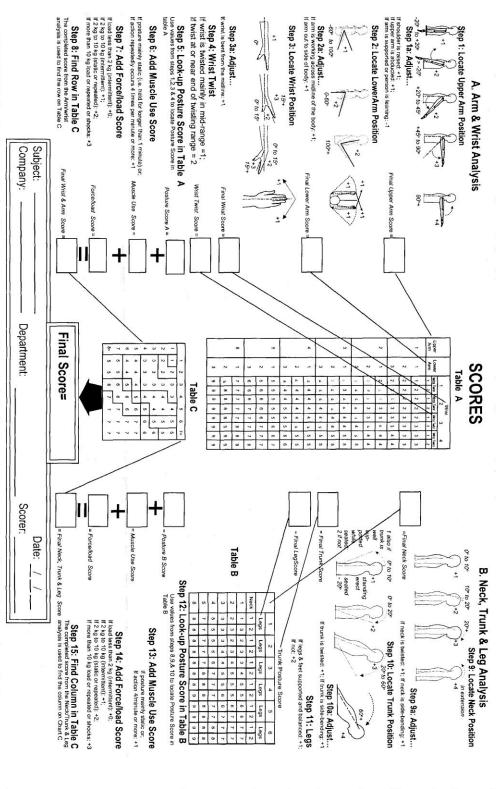
### **ERGONOMIC SEATING EVALUATION FORM**

Evaluator Name:	Date:
Chair Manufacturer	Model
Evaluation Criteria	Marks out of 10
A: Chair Adjustments (are these available?)	No (0) or Yes (10)
Seat pan depth adjustment	010
Back height adjustment (usable while sitting)	010
3. Arm support width adjustment	010
	A: Chair Adjustments Score =
B: Seat Comfort	Unacceptable(0) Average(5) Excellent(10)
4. Seat Cushion Comfort (evaluate after at least 90 min. of sitting)	0-1-2-3-4-5-6-7-8-9-10
5. Backrest Cushion Comfort (at various recline postions)	0-1-2-3-4-5-6-7-8-9-10
6. Armrest comfort (when leaning on elbow)	0-1-2-3-4-5-6-7-8-9-10
	B: Comfort Score =
C: Ease of Use	Unacceptable(0) Average(5) Excellent(10)
7. Ease of chair height adjustment	0-1-2-3-4-5-6-7-8-9-10
8. Ease of armrest height adjustment	0-1-2-3-4-5-6-7-8-9-10
9. Ease of recline (without adjustments)	0-1-2-3-4-5-6-7-8-9-10
	C: Ease-of-use Score =
D: Body Support	Unacceptable(0) Average(5) Excellent(10)
10. Back support at various recline positions (no forward push or fall back)	0-1-2-3-4-5-6-7-8-9-10
11. Lumbar support at various recline positions	0-1-2-3-4-5-6-7-8-9-10
12. Armrest height support range (drop below thigh level up to support for phone use)	0-1-2-3-4-5-6-7-8-9-10
	D: Body Support Score =
E: Overall Chair Experience	Unacceptable(0) Average(5) Excellent(10)
13. Overall ease of use of the chair	0-1-2-3-4-5-6-7-8-9-10
14. Overall appearance of the chair	0-1-2-3-4-5-6-7-8-9-10
15. Overall comfort of the chair	0-1-2-3-4-5-6-7-8-9-10
	E: Overall Chair Experience Score =
TOTAL SCORE (A+B+C	:+D+E) =
Comments:	

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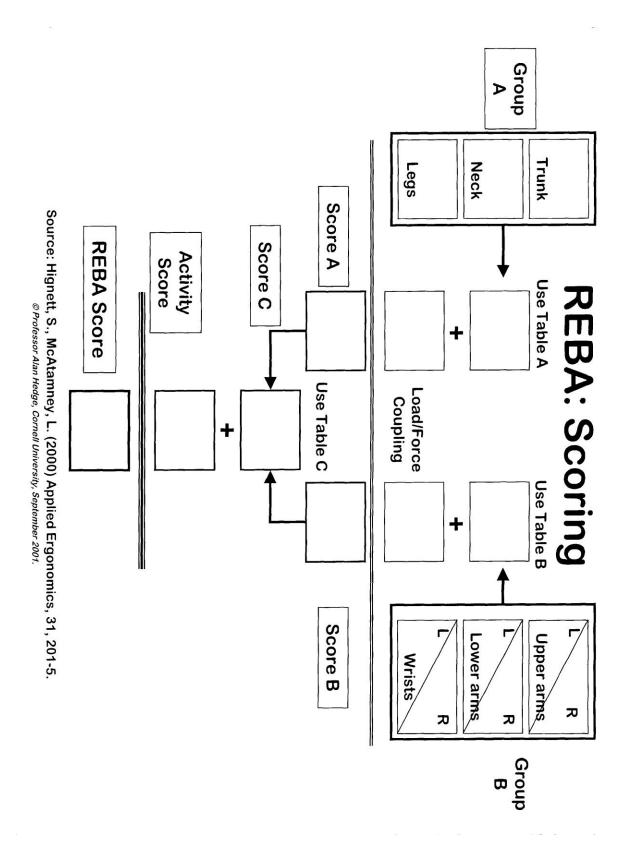
# ULA Employee Assessment Worksheet

Complete this worksheet following the step-by-step procedure below. Keep a copy in the employee's personnel folder for future reference.



FINAL SCORE: 1 or 2 = Acceptable; 3 or 4 investigate further; 5 or 6 investigate further and change soon; 7 investigate and change immediately

Source: McAtamney, L. & Corlett, E.N. (1993) RULA: a survey method for the investigation of work-related upper limb disorders, Applied Ergonomics, 24(2) 91-99. © Professor Alan Hedge, Cornell University. Feb. 2001



# Job Strain Index Worksheet

SI Scores	Multipliers	Ratings	Exposure data	
				Intensity of Exertion (IE)
				Intensity Duration of of Exertion (DE)
				Efforts/ Minute (EM)
				Hand/Wrist Posture (HWP)
				Speed of Work (SW)
				Duration per Day (DD)

### $JSI = IE \times DE \times EM \times HWP \times SW \times DD$

Moore, J.S. and Garg, A. (1995) American Industrial Hygiene Journal 56:443-58.

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### Table of Exposure Scores

Exposure to the Back

	A1	A2	A3	Score 1	B1	B2	В3	Sco	Score 2	Score 2	Score 2	Score 2	Score 2	Score 2	Score 2	b1	b2	b3	Score 3
a1	2	4	6		2	4	6		H	2	4	6							
a2	4	6	8		4	6	8			4	6	8	8						
a3	6	8	10		6	8	10			6	8	10							
a4	8	10	12		8	10	12			8	10	12							
				Score 4				B4	B5	Scor	e 5	Total score	for the back						
<b>b</b> 1	2	4	6		2	4	6	2	4			= Sum of	scores 1 to 5						
<b>b2</b>	4	6	8		4	6	8	4	6										
b3	6	8	10		6	8	10	6	8										

Exposure to the Shoulder/arm

	C1	C2	C3	Score 1	D1	D2	D3	Score 2	b1	b2	b3	Score 3	
a1	2	4	6		2	4	6			2	4	6	
a2	4	6	8		4	6	8		4	6	8		
a3	6	8	10		6	8	10		6	8	10		
a4	8	10	12		8	10	12		8	10	12		
				Score 4				Score 5	Tota	al score	for sho	ulder/arm	
b1	2	4	6		2	4	6		= Sum of scores 1 to 5			1 to 5	
b2	4	6	8		4	6	8						
<b>b</b> 3	6	8	10		6	8	10						

Exposure to the Wrist/hand

	F1	F2	F3	Score 1	E1	E2	Score 2	b1	b2	b3	Score 3
c1	2	4	6		2	4		2	4	6	
c2	4	6	8		4	6		4	6	8	
c3	6	8	10		6	8		6	8	10	
Score 4					Score 5	Tota	al score	for the v	vrist/hand		
b1	2	4	6		2	4			= Sum	of scores	1 to 5
b2	4	6	8		4	6					
b3	6	8	10		6	8					

Exposure to the Neck

	G1	G2	G3	Score 1	e1	e2	Score 2	Total score for the neck
b1	2	4	6		2	4		= Scores 1+ 2
b2	4	6	8		4	6		
b3	6	8	10		6	8		

Worker's evaluations

## TASK HAZARD ANALYSIS WORK SHEET

Job:

Task:

### **APPENDIX 2**

### MUSCULOSKELETAL INJURY PREVENTION PROGRAM EVALUATION QUESTIONNAIRE

### Musculoskeletal Injury Prevention (MSIP) Program Evaluation Questionnaire

Musculoskeletal Injuries (MSIs) can be defined as disorders of muscles, tendons, ligaments, nerves, joints, bones and supporting vasculature in either the upper or lower extremities, including the back. Examples include sprains, strains, inflammations, irritations, and dislocations.

The questionnaire is primarily intended to help:

- gather information about the incidence and causes of MSIs related to manual and mechanical handling of inanimate objects;
- · evaluate MSI prevention initiatives at your workplace; and,
- · establish recommendations for the prevention of MSIs.

The questionnaire can either be completed by designated MSI prevention program evaluators during interviews with workers or, individually and privately by selected staff.

Please complete the questionnaire as fully and accurately as possible. Some questions require a written answer, others require a check mark  $\square$  in the appropriate spaces after each question.

Completed questionnaires will be kept confidential. It is not necessary to put your name on the questionnaire. Individual answers will only be known by the MSI prevention program evaluators.

### Musculoskeletal Injury Prevention Program Evaluation Questionnaire

Wo	rker Background				
1.1	Occupation:				
1.2	Duties:				
1.3	Years Experien	ce This Occupation:			
1.4	Worksite:				
1.5	Age (years):	20 - 24			
	,	25 - 29			
		30 - 34			
		35 - 39			
		40 - 44			
		45 - 49			
		50 - 54			
		55 - 59			
		60 - 64			
		65 +			
1.6	Female:	Male:			
1.7	Work Schedule	(check applicable):			
Wri	tten Practical Saf	e Work Procedures ("DK" mea	ns "Don't Know")		
2.1	Have written pra	actical safe work procedures beer	n established for:		
		tasks (e.g. lifts, transfers)	Yes:	_ No:	DK: DK:
	,	equipment handling tasks		_ No:	DK:
2.2	Are safe work p	rocedures for materials handling:			
		e for your use	Yes:	_ No: _	DK:
	b) Readily a				DK:
		ı task hazard analysis Ily revised as needed	Yes: Yes:		DK: DK:

Trai	ning of Workers		
3.1	Has the School District provided you with adequate instruction a	and training ab	out:
	a) Identification of risks that can cause musculoskeletal injur	ries (MSIs) fror	n
	manual handling of materials	Yes:	
	b) Assessment of identified risks that can cause MSIs	Yes:	
	c) Control of risks that can cause MSIs	Yes:	
	d) Material handling hazards		No:
	e) Safe handling methods and procedures	Yes:	
	f) Use of material handling devices/equipment	Yes:	No:
3.2	Is instruction and training about safe handling of materials provi	ded to workers	:
	a) When employment commences	Yes:	No: _
	b) When new material handling		
	hazards are identified	Yes:	No: _
	c) When new job procedures for		
	equipment handling are implemented	Yes:	No:
	d) when new lift devices are provided		No: _
	,		
3.3	Do training sessions regarding materials handling include practi		
	a) Simulation workshops	Yes:	No: _
	b) On-the-job training	Yes:	No: _
3.4	Do you receive periodic re-training about the prevention of musc	•	uries? No: _
3.5	When did you last receive instruction/training about prevention	of musculoskel	etal injuri
	< 6 months		
	6-12 months		
	1-2 years		
	> 2 years	<del></del>	
_	·	<del></del>	
Sup	ervision of Workers		
4.1	Does your Supervisor/Principal promote safe material handling	procedures?	
		Yes:	No: _
4.2	If yes, do promotional activities include:		
	a) modelling (setting a good example)		No: _
	b) encouraging proper safe handling/lifting techniques		No: _
	c) correcting unsafe handling/lifting techniques?		No: _
	d) staff meetings		No: _
	e) adequate staffing (e.g. 2 person lifts)		No: _
	f) work organization that minimizes the risk of injury	Yes:	_ No: _
4.3	Are there consequences for repeatedly not applying safe handli	ng/lifting proce	dures?
	Yes:	No:	
	If yes, please explain:		

5.	Insp	Inspections/Maintenance							
	5.1	Are	material handling	devices	inspected for de	eficiencie	es by:		
		a)	Supervisors/Pri	ncipals			Yes:	_ No: _	DK:
		b)	Maintenance W				Yes:	_ No: _	DK:
		c)	OS&H Committ	ee Mem	bers		Yes:	_ No: _	DK:
	5.2	Are	Inspection Report	s genera	ated?		Yes:	_ No: _	DK:
	5.3		you report unsafe es, to whom do you			pment?	Yes:	No: _	
	5.4	Is there a mechanism for workers to report unsafe acts/conditions? If yes, please explain.						' Yes: No:	
	5.5	 	identified hazards	prompt	ly controlled?		Yes:	No:	
	0.0	7110	identifica fiazardo	prompt	iy dontrolled:		103	_ 110	
	5.6		outine maintenan sts, wheels, etc.) a				rder?		
ŝ.	Acci	idents	<b>S</b>				Yes:	_ No: _	DK:
	6.1	Have you ever had a work-related strain injury (injuries) from		s) from handlir	ng:				
		a) b)	Materials Equipment				Yes: Yes:	_ No: _ _ No: _	
			If yes, please an	swer qu	estions 6.2 to 6.	21. If no	, go to questio	n 6.22.	
	6.2	If your injury or injuries resulted from handling materials/equipment, were any of the followin factors contributory because the material/equipment was:							
		a)	Heavy				Yes:	_ No: _	
		b)	Bulky/Awkward				Yes:		
		c)	Slippery				Yes:	_ No: _	
		d) e)	Unstable Hot/Cold				Yes: Yes:	_ No: _ _ No: _	
		f)	Sharp-edged				Yes:	_ No: _	
		g)	Visually Obstru	ctive			Yes:		
		h) i)	In poor working Other (please s				Yes:		
	6.3	Wha	at were you doing	when yo					
		0	Lifting	0	Twisting	0	Walking	0	Carrying
		0	Lowering	0	O	0	Climbing	0	_
		0	Pushing	0	Squatting	0	Standing	0	Holding
		0	Pulling	0	Kneeling	0	Bending	0	Assisting
		Oth	er (please specify)	):					

5.4	Did y	your injury or injuries result from an act	of force or vic	•	nother pers _ No:	
6.5	\//ha	ıt body part(s) were injured?(Put a ☑ b	osido the an			
	Uppo Lowe Thig Lowe	er Back Neck er Back Shou	lder v/forearm /wrist		- -	
.6		the workplace design (e.g. layout, spaces, please explain:	ce) a contribu	tory factor?	Yes:	No:
.7		e floor/walk surface conditions (e.g. slips, please explain:	pery) contribu	utory factors	s? Yes: _	No:
.8	Did y	you use a mechanical device to assist y	ou? If no, ple	ease explair	n why. Yes	s: No:
.9	Was	such a device:				
	a) b)	readily available for use in good working condition				DK: DK:
.10	For ta) b) c) d) e)	the device used: was it suitable for the application? was it readily available? was it easy to use? were you adequately trained in its used did you use it in accordance with mar		Yes: Yes: Yes: estructions?		DK: DK:
11	Did y	you request the assistance of another w	orker?	Yes:	No:	
12	Did y	you use the assistance of another work	er?	Yes:	No:	
13	Was	the full staff compliment on duty?		Yes:	_ No:	
.14	If ye	s, did the following factors contribute to	your injury or	r injuries:		
	a)	Inadequate pre-planning of the move	ment (e.g. lift		,	
	b)	Uncoordinated movement (e.g. inade	quate commı	unication)	_ No:	
	c) d)	Inadequate instruction/training Other (please explain):			_ No: _ No:	

6.15	If no to 6.12, was another worker available to assist you?	Yes:	_ No: _	DK	:
6.16	Did you report your accident?	Yes:	_ No: _		
6.17	Was the accident investigated?	Yes:	_ No: _	DK	<b>:</b>
6.18	Was corrective action taken?	Yes:	_ No: _	DK	·
6.19	If yes, what corrective action was taken?				
6.20	If applicable, was the corrective action adequate?	Yes:	No:	DK:	
6.21	What recommendations do you have for preventir materials/equipment in your workplace?	ng strain	injuries	from	handling

Thank you.

### MUSCULOSKELETAL INJURY PREVENTION PROGRAM EVALUATION REPORT

	D	WORKSITE:  DATE:  PREPARED BY:				-
1.		gram Evaluation Participants:  Name  nagement:	<u>Titl</u>	_		
	Work	rkers:				
	* WS	SBC Officer(s):				
	* App	plicable when initiated by the WSBC				
2.	Activ	ivities and Dates:				
	a)	Collection and review of documents, statistics and records:  By whom:	` '			
	b)	Questionnaires:  If yes: Distribution Date(s):  Collection Date(s):				
	c)	Interview protocol discussed:		Yes	No	_
	d)	Inspection protocol discussed:		Yes	No	_

a)	Presentation Date:			
b)	Copies of report provided to:  Supervisor(s)  Occupational Health and Safety Coordinator  Occupational Health and Safety Committee  Workers	Ye Ye	es es es	No No No No
c)	Presentation meeting participants:			
	<u>Name</u> 		<u>Title</u>	
<b>Acti</b>	on Plan  Discussed requirements to develop a written	•		
a)	Discussed requirements to develop a written deficiencies.	action plan Yes		iting any pr
	Discussed requirements to develop a written	•		
a)	Discussed requirements to develop a written deficiencies.  Plan to be developed by:	Yes	_ No	
a) b)	Discussed requirements to develop a written deficiencies.  Plan to be developed by:  Name  Title  Action Plan to be submitted to the District Health	Yes	No  mittee by:	
a) b)	Discussed requirements to develop a written deficiencies.  Plan to be developed by:  Name  Title  Action Plan to be submitted to the District Health	Yes	No mittee by:	
a) b) c)	Discussed requirements to develop a written deficiencies.  Plan to be developed by:  Name  Title  Action Plan to be submitted to the District Health  Name	Yes	No mittee by:	

**Program Review and Evaluation Report:** 

3.

	a)	Follow-up of the implementation plan by:							
		<u>Name</u>	<u>Title</u>	<u>Da</u>	ate				
	b)	Written progress reports to be sub	mitted to the District Health and	Safety Comr	nittee by:				
		Name / Title:							
		Dates:							
7.		ten Practical Safe Work Procedur							
	a.	Sufficient general written safety ru	·						
		<ul><li>i) physical handling of devices</li><li>ii) physical handling of materia</li></ul>		Yes No Yes No					
		iii) mechanical handling of mate		Yes N					
	b.	Sufficient specific safety rules and procedures have been written regarding the use of mechanical handling equipment such as:							
		i) mobile hoists		Yes N					
		ii) fixed hoists iii) other devices (specify):		Yes N Yes N					
	C.	Rules and procedures regarding n	naterials handling are readily ava		vorkers: lo N/A				
	d.	Written procedures / guidelines have been established regarding enforcement of rules a procedures pertaining to material handling:  Yes No N/							
	e.	Enforcement procedures / guidelin	nes are sufficiently communicated	d to workers:					
				Yes N	lo N/A				
	f.	There is sufficient evidence to sup performing material handling tasks		/ procedures Yes N					
8.	Trai	ning of Workers and Supervisors							
	a.	The MSI prevention program spec	cifies:						
		i) Who is responsible for instr			lo				
		<ul><li>ii) What qualifications the instr</li><li>iii) What workers must be train</li></ul>			lo lo				
		iv) When workers must be train		Yes N					
		v) What instructions and traini	ng topics must be included	Yes N	lo				
		vi) What proficiency (skills and	d knowledge ) must be achieved	Yes N	lo				

Follow - up

6.

	vii)	What evaluation criteria are used to ensure:	V.	N.L.
		1) learners are able to apply the training program content	Yes	
		2) the training program is effective	Yes	
	viii)	What information must be included on worker training records	Yes	. No
b.	Instru	ction and training about MSI prevention is provided to:		
	i)	Managers	Yes	No
	iĺ)	Supervisors	Yes	No
	iii)	Coordinators	Yes	No
	iv)	Workers (full-time, part-time, casual, volunteers)	Yes	No
C.	Instrue i)	ction and training about MSI prevention is provided: before new employees begin employment duties requiring ma	terials ha Yes	-
	ii)	types of overexertion injuries (e.g. muscle/ligaments)	Yes	No
	iii)	correct posture	Yes	No
	iv)	correct body mechanics	Yes	
	v)	fitness / exercise	Yes	
	vi)	risk identification	Yes	
	vii)	risk assessment	Yes	
	viii)	risk control such as:	103	140
	,	1) mechanical handling equipment and techniques	Yes	No
		2) physical handling techniques	Yes	
		3) ergonomics	Yes	
		4) lift coordination / communications	Yes	
		5) work organization	Yes	
	ix)	legal requirements	Yes	
d.	i) ii) iii) v) v) vi) vii) viii) ix) x) xi)	visors receive specific instruction and training regarding technic communication (e.g. group meetings, key-point tipping) motivation employee orientation job instruction and training supervision inspection accident investigation record keeping risk identification risk assessment risk control	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes	No No No No No No No No No No No
e.	instruc	e responsible for purchasing mechanical lift devices and other cted and trained how to select equipment that is ergonomically	suitable Yes	. No
f.		e responsible for facilities design have been instructed and trai omic requirements of the workplace	ned abou Yes	
g.	Insped	ction team members have been adequately instructed and train	ned abou	t:
	i)	risk identification, assessment and control	Yes	No
	iĺ)	applicable regulations	Yes	
	iií)	duties and responsibilities	Yes	
	iv)	inspection recording and reporting	Yes	 No

	h.	Accid	lent investigators are adequately instructed and trained in:		
		i)	the causes of MSIs	Yes	_ No
		ii)	principles of accident investigation		_ No
		iii)	evidence gathering		_ No
		,	information analysis to determine direct and indirect causes		
		iv)			_ No
		v)	accident report writing		_ No
		vi)	site-specific investigation procedures (e.g. who initiates MSI	accident	investigations)
		vii)	the Committee's purpose, duties, and responsibilities	Voc	_ No _ No
		vii)		Vec	_ NO
		viii)	health and safety regulations	Yes	No
		ix)	workplace inspections	res	_ No
		x)	accident investigations	res	_ No
		xi)	problem solving / complaint resolution		_ No
		xii)	effective communication	Yes	_ No
9.	Supe	rvisio	n of Workers		
		Th - N	401 December 2010 December 10 and 10	-0-000	a
	a.		MSI Prevention Program clearly specifies management respon untability for program:	ISIDIIIties	ano
		i)	coordination	Vac	_ No
		ii)	implementation	Yes	_ No
		iii)	enforcement	Voc	_ No
		•	evaluation	Voc	_ NO
		iv)	review	Voc	_ No _ No _ No
		v)		Yes	_ NO
		vi)	revision	res	_ No
	b.		rding the MSI prevention program, senior management enforcuntabilities and responsibilities for:	es super	visor
		i)	ensuring worker orientation is done	Yes	No
		ii)	ensuring workers are adequately instructed and trained about		
		")	and materials		_ No
		iii)			
			conducting staff meetings		_ No
		iv)	conducting formal inspections	Yes	_ No
		v)	conducting accident investigations		_ No
		vi)	maintaining records (e.g. training, inspection, talks)	res	_ No
	C.	Mana	agement and supervisors periodically meet to:		
	٥.	i)	discuss MSI trends	Yes	_ No
		ii)	develop strategies for minimizing MSIs		_ No
		iii)	evaluate the MSI Prevention Program		_ No
		111)	evaluate the MSI Frevention Frogram	163	_ 140
	d.	In ge	neral, management are aware of their responsibilities and acco		
		MSI F	Prevention Program	Yes	_ No
	e.	In ge	neral, supervisors are aware of their responsibilities and accou	untability	regarding the
			Prevention Program		_ No
	£	N/a	agament angures that the MCI Draventies Drawers is associated	othy oppli	od in all
	f.		agement ensures that the MSI Prevention Program is consister		
		works	siles	res	_ No
	a	In de	neral, supervisors correct workers who do not follow establishe	ed neonle	e/materials
	g.	-	ling techniques by:	oa people	o, materiais

i)	modelling (e.g. setting a good example)	Yes	No
ii)	supporting (e.g. positive reinforcement when proper handling	ı techniqu	ues are used)
		Yes	_No
iii)	correcting ( e.g. correcting unsafe behaviour )	Yes	No

### **INSPECTION COMMENTS**

### LIST STRENGTHS AND WEAKNESSES FOUND DURING INSPECTION TOUR:

Department /	Observations
Location	

### PROGRAM EVALUATION COMMENTS

### LIST PROGRAM STRENGTHS AND WEAKNESSES:

Question Referenced	Comments

### **MSIP PROGRAM RECOMMENDATIONS**

RECOMMENDATIONS	THIS SECTION COMPLETED BY MANAGEMENT		
	Action by:	Completion date:	
	Action by:	Completion date:	

### **APPENDIX 3**

### **MSIP PROGRAM REVIEW AND EVALUATION**

	ponsibilities for formally reviewing the MSI prevention program are s	Yes	No	
	purpose and guidelines for reviewing the program are established in			
ann	ual review	Yes	No	
Note	e: If the MSI Prevention Program has never been formally reviewed to	o determi	ne its	
	ctiveness, place a check mark after the "NO" for each of the following			
The	program evaluation includes a critical review of all program element	م نمواریطنم	~.	
a)	program evaluation includes a critical review of all program element The MSI prevention policy	S including	g. No _	
b)	Written practical safe work procedures	Yes	No _	
c)	Training of workers and supervisors	Yes	No _	
d) e) f) g) h)	Supervision of workers		No _	
	Regular Inspection and monitoring	Yes	No _	
	First aid treatment	Yes	No _	
	Investigations of accidents and diseases	Yes	No _	
	OSH committee	Yes	No _	
	Records and statistics		No _	
The	ne program review and evaluation:			
a)	is documented in writing	Yes	_ No _	
b) c) d)	includes recommendations for eliminating program deficiencies	Yes	No _	
	is submitted to management for review	Yes	No _	
	is submitted to the District OH&S Committee for review		No _	
Upc	Jpon review of the report, management:			
a)	sets an action plan to correct program deficiencies	Yes	No	
b)	assigns accountability for ensuring program deficiencies are corre			
,		Yes	_ No _	
c)	follows up to ensure program deficiencies are adequately correcte			
		Yes	No	

### **MSIP PROGRAM EVALUATION**

### **DOCUMENTATION CHECKLIST**

To assist with the MSIP Program Evaluation, please complete this documentation checklist by placing a check mark  $(\sqrt{})$  in the appropriate space after each item.

	Document	•	rovided
1.	MSIP Program Policy	Yes	No
2.	Written practical safe work procedures	Yes	No
3. 4.	Training of workers and supervisors (e.g. Instruction and training records)		No
4.	Regular inspection and monitoring: i) inventory list of handling devices / equipment	Yes	No
	ii) equipment inspection records	Yes	No
	iii) preventative maintenance schedules( e.g. for mechanical devices )	Yes	
	iv) equipment maintenance / service records	Yes	No
	v) other (specify ):	Yes	No
5. 6.	First aid services and equipment (e.g. first aid employee incident records Investigation of accidents and disease:	) Yes_	No
	i) incident / accident investigation records related to MSIs	Yes	No
	ii) specific MSI injury and claims statistics (i.e. frequency, severity, cos		location, etc. No
7.	Joint Occupational Health and Safety Committee		
	i) joint committee minutes regarding MSI prevention	Yes_	No
	ii) local committee minutes regarding MSI prevention	Yes	No
8.	Minutes of staff meetings regarding MSI prevention	Yes_	No
9.	Minutes of management meetings regarding MSI prevention	Yes	No
Oth	ner relevant documents provided or available for review ( please list ):		
Con	mments:		